PRIVACY POLICY

Who is the controller for your personal data?

Identity: *SYNTEGON TELSTAR TECHNOLOGIES, S.L.U. / SYNTEGON TELSTAR, S.L.U.* ("**TELSTAR**") Tax Code (CIF): *B-63.797559 / B-63.961.767*
Address: *Avda. Font i Sagué, 55, Parc Científic i Tecnològic Orbital 40, 08227, Terrassa*
Email: mkt@telstar.com
Phone: *+34 93-736.16.00*

For what purposes do we process your personal data?

We process the information the user gives us to:

- Handle information requests made via the website.
- Tell the user about TELSTAR products, services and activities the user might be interested in.

How long do we keep your personal data?

Personal data will be kept for as long as the user does not ask us to erase them so that TELSTAR can continue to send them newsletters of interest.

What is the lawful basis of our data processing?

The legal basis for our data processing is the consent the user gives by accepting the data processing clause.

The user can withdraw their consent at any time without this retrospectively affecting any processing of their personal data up to that time.

The user will have to fill in the fields marked as "required" in forms on the website. Failure to provide all the personal data required by TELSTAR may mean we cannot meet the request in full.

The user also has to give TELSTAR their current personal data so that the information contained in our files is updated and error-free.

Who will your personal data be disclosed to?

Your personal data may be disclosed to other TELSTAR Group companies, including outside the European Union, for internal administrative purposes pursuant to the standard contractual clauses adopted by the Commission.

What rights do you have when you provide us with your personal data?

The user may exercise their right of access to personal data, rectification of inaccurate data or erasure of data when they are no longer needed for the purposes for which they were gathered. The user may also ask us to restrict our processing, for data portability and object to our processing of their data in certain circumstances and for reasons related to their particular situation.

The user may exercise the above rights under the terms and conditions set out by law at TELSTAR's registered office or by emailing mkt@telstar.com.

If the user is not happy with our response and wishes to make a complaint or learn more about any of these rights, they can contact the Spanish Data Protection Agency (www.aepd.es – C/ Jorge Juan, 6, Madrid).